ALTOS 2™
System Monitor

INSTALLATION AND OPERATING INSTRUCTIONS

Carefully Read These Instructions Before Operating

Controls Corporation of America
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October 2019
Revision K
SAFETY

CAUTION

BASIC SAFETY PRECAUTIONS MUST BE FOLLOWED TO REDUCE THE RISK OF FIRE, ELECTRICAL SHOCK OR INJURY.

- While the Altos 2™ is dust and moisture resistant, it is NOT water-proof or completely sealed. It should be installed where it will not be subjected to rain or high concentrations of dust. Never pour or spray liquids directly onto the product.
- Install the Altos 2™ where the ambient temperature range is between 0° F and 140° F.
- THIS PRODUCT IS NOT INTENDED FOR USE IN EXPLOSIVE ENVIRONMENTS.
- DO NOT INSTALL THIS PRODUCT IN ANY HAZARDOUS ENVIRONMENT.
- If product appears damaged in any way, do not use and request service from CONCOA.

USER RESPONSIBILITY

Service to this product should only be performed by CONCOA or an authorized CONCOA agent. Requests for service may be made through CONCOA CUSTOMER SERVICE at 1-800-225-0473. Written requests may be made using CONCOA’s FAX number at 1-757-422-3125 or CONCOA’s E-MAIL at info@concoa.com

CONCOA accepts no responsibility for damage or injury if this product is modified in any way.

CONCOA assumes/accepts no liability or responsibility for damage to individuals or equipment that may occur when using this product.
Index

Description of Product ........................................................................................................... 2
Power Requirements ............................................................................................................... 2
Alarm Output Relay Specifications ....................................................................................... 2
Understanding Alarm Operation........................................................................................... 3
Mounting Requirements .......................................................................................................... 4
Installation Instructions ......................................................................................................... 5
Connecting External Input Devices to the Altos 2™ .......................................................... 5
Circuit Board Terminal Block Locations .............................................................................. 6
Table 1 – Terminal Block & Switch Descriptions ................................................................. 7
Wiring Instructions for Specific CONCOA Products ............................................................ 8 thru 15
Table 2 – Cable Information ................................................................................................ 16
Connecting Alarm Outputs .................................................................................................... 17
Muting Audible Alarm ............................................................................................................ 17
Configuration using the LCD Screen .................................................................................... 18
Settings Menu ....................................................................................................................... 19
Channel Settings .................................................................................................................. 20
  Input/Alarm Mode ................................................................................................................... 21
  Alarm Set Point ..................................................................................................................... 22
  Units of Measure .................................................................................................................. 23
Alarm Settings ....................................................................................................................... 23
  Alarm Delay .......................................................................................................................... 24
  Blink When Both In Alarm .................................................................................................... 25
System Settings .................................................................................................................... 26
  Set Channel Offset ............................................................................................................... 27
  Set Channel Max ................................................................................................................... 28
  Deadband ............................................................................................................................. 29
  Audible Mode ....................................................................................................................... 30
  Power Save Mode ................................................................................................................ 31
  Keypad Lockout .................................................................................................................... 32
  Contrast ................................................................................................................................. 32
  Test Mode ............................................................................................................................ 33
  Reset .................................................................................................................................... 33
  About ................................................................................................................................... 34
Troubleshooting .................................................................................................................... 35
Warranty Information ........................................................................................................... 36
CE Declaration of Conformity ............................................................................................... 37
DESCRIPTION OF PRODUCT

The CONCOA Altos 2™ system monitor reports the status of up to 2 individual points of observation. Ideal for monitoring automatic switchovers and other fail-safe gas delivery installations with pressure switch or transducer pressure monitoring capability. The reading for 4-20mA input signals or contact closure status for pressure switches or dry contacts will be displayed locally on a 2.9” LCD screen for up to 2 channels. The statuses of all inputs are also displayed locally with high visibility multicolor LEDs that turn red when an input exits its normal condition. Additionally, status may be accessed through three dry contact relay outputs, one for each input channel and a master alarm.

POWER REQUIREMENTS

Input Voltage:   External Power Supply
                Universal input voltage 96-264 VAC, 50/60Hz.

Power Consumption: 5 watts

ALARM OUTPUT RELAY SPECIFICATIONS:

Contacts: Normally Open/ Normally Closed Dry Contact
Contact Rating: 24 volts DC @ .5 amps Max.
Figure 1 shows the location of the various inputs, outputs, and indicators for the Altos™ 2. The Altos™ 2 has a universal power supply.

Input signals coming from external devices are connected to the Altos™ 2 via individual wires through a 1/2” conduit connection in the bottom of the enclosure to a terminal strip.

The Altos™ 2 provides output relay signals to indicate the state of channel 1, 2, and the master alarm. The master alarm is engaged when either channel is in alarm with signals brought out through terminal connectors consisting of 3 terminal blocks. Each terminal block contains a common voltage input, a normally-closed contact, and a normally-open contact.

Output relay signals are routed from the Altos™ 2 terminal strip via individual wires through a 1/2” conduit connection on the bottom of the enclosure.

Figure 1 shows a view of the front panel which is laid out with two status lights representing channels 1 and 2. The indicator lights are bi-colored LEDs so that the same light can be turned ON as either a green indicator or a red indicator. A green LED indicates a normal condition. A red LED indicates an alarm condition. If the option has been enabled, a blinking red LED indicates that both channels are in alarm.

On the left side of the front panel, a speaker is used to provide an audible indication of an alarm condition. The alarm silence button in the upper right portion of the front panel allows the operator to silence the audible alarm even while an alarm condition still exists.

In the center of the front panel is a 2.9” diagonal LCD screen used for displaying channel 1 and 2 status as well as system configuration menus. On the right side of the screen are four directional arrows used for navigating the configuration menu.

The Altos™ 2 allows for a 4-20mA input signal from any device (e.g., transducer, scale, etc.) or a contact closure input (typical pressure switch) for channel monitoring. The channel configuration is selectable via the system menu.
The 4-20mA inputs are accessed via a terminal block containing the +12vdc supply line and the signal return for each channel. The channel pressure is displayed on the LCD screen and, depending on the channel alarm configuration and set point, the channel LED with either be green (normal state) or red (alarm state).

The contact closure inputs are also accessed via a terminal block containing a +12vdc supply line and a signal return for each channel. The Altos 2™ can use normally closed (N.C.) or normally open (N.O.) contact signals from the external inputs to determine the state of the alarms. The normal conditions of these alarms are customizable via the configuration menu.

If there are no alarm conditions, the Altos 2™ will turn on the green indicator next to the status being monitored. When an alarm condition occurs, the color of the indicator next to its status changes from green to red. At the same time, the audible buzzer in the Altos 2™, if enabled, will begin to sound. The LCD screen will display the current channel pressure or whether the contact is open or closed depending on the channel’s configuration. The set of contacts representing this alarm condition will alarm in the relay output section of the Altos 2™.

**MOUNTING REQUIREMENTS**

![Figure 2](image_url)
INSTALLATION INSTRUCTIONS

After mounting the Altos 2™ to the wall, wire any monitored devices through the conduit connections and to the input terminal blocks (see Figures 3-17, Table 1). If using the relay output of the Altos 2™ to connect to another alarm or system, attach wires to the relay output terminal blocks (see Figure 3, Table 1).

Turn Altos 2™ on by plugging the unit directly into a wall outlet and turning the power switch on the left side of the unit to the on position. The system may be tested once it is connected to an external device by tripping the external alarm, causing the corresponding input LED to turn red.

CONNECTING EXTERNAL INPUT DEVICES TO THE ALTOS 2™

The Altos 2™ is designed to interface with up to 2 external 4-20 mA input signals (transducers by default) or any dry contact inputs depending on the channel configuration. The external device wires (+12Vdc out, signal in) are brought in through a conduit connector on the left side of the box and connected to terminal blocks on the left hand side of the circuit board. Figures 3-17 and Table 1 outline how to connect various CONOCA products to the Altos 2™.

The recommended cable for this assembly is 14-26 AWG wire (Alpha # 1176C or equivalent). The length of each cable should be limited to 500 feet for pressure transducers and 1500 feet for dry contact inputs.

After cutting the cable to length, remove the outer jacket to expose approximately 3/4 inch of the internal conductors on both sides of the cable. Strip away 1/4-inch of the insulation on each of the conductors, unscrew the terminal block, insert wire, and tighten screw. Test to ensure the wire does not pull out of the connector.

Table 2 shows common wire part numbers that are available to connect to various CONCOA devices. Contact CONCOA for details.
Circuit Board Terminal Blocks and DIP Switches

For Wiring:
Remove One or Both HolePlugs
-or-
Pierce the Elastomer Membranes.

DIP Switches
-4 ON (Not Open) = Keypad Disabled
-5 OFF (Open) = Alarm Silenced

Switches 1, 2 & 3 Not Used

Transducer Inputs

Unscrew Front Cover

Relay Outputs Master

J7

J5
Relay Outputs Channel 1

J6
Relay Outputs Channel 2

J1
Pressure Switch / Dry Contact Inputs

J2
AutoSwitch LEDs
### Table 1

<table>
<thead>
<tr>
<th>Terminal</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>J1-1</td>
<td>Channel 1 Pressure Switch Signal Return</td>
</tr>
<tr>
<td>J1-2</td>
<td>Channel 1 Pressure Switch +12V Supply</td>
</tr>
<tr>
<td>J1-3</td>
<td>Channel 2 Pressure Switch Signal Return</td>
</tr>
<tr>
<td>J1-4</td>
<td>Channel 2 Pressure Switch +12V Supply</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Terminal</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>J4-1</td>
<td>Channel 1 Transducer Signal Return</td>
</tr>
<tr>
<td>J4-2</td>
<td>Channel 1 Transducer +12V Supply</td>
</tr>
<tr>
<td>J4-3</td>
<td>Channel 2 Transducer Signal Return</td>
</tr>
<tr>
<td>J4-4</td>
<td>Channel 2 Transducer +12V Supply</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Terminal</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>J2-1</td>
<td>Channel 1 LED Driver (for 522/523 Switchovers Only)</td>
</tr>
<tr>
<td>J2-2</td>
<td>Channel 2 LED Driver (for 522/523 Switchovers Only)</td>
</tr>
<tr>
<td>J2-3</td>
<td>Ground</td>
</tr>
</tbody>
</table>

<table>
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<tr>
<th>Terminal</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>J5-1</td>
<td>Channel 1 Normally Closed Relay Output</td>
</tr>
<tr>
<td>J5-2</td>
<td>Channel 1 Relay Common</td>
</tr>
<tr>
<td>J5-3</td>
<td>Channel 1 Normally Open Relay Output</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Terminal</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>J6-1</td>
<td>Channel 2 Normally Closed Relay Output</td>
</tr>
<tr>
<td>J6-2</td>
<td>Channel 2 Relay Common</td>
</tr>
<tr>
<td>J6-3</td>
<td>Channel 2 Normally Open Relay Output</td>
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</table>

<table>
<thead>
<tr>
<th>Terminal</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>J7-1</td>
<td>Master Normally Closed Relay Output</td>
</tr>
<tr>
<td>J7-2</td>
<td>Master Relay Common</td>
</tr>
<tr>
<td>J7-3</td>
<td>Master Normally Open Relay Output</td>
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</table>

<table>
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<tr>
<th>Dipswitch</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>SW1-5</td>
<td>Alarm Silence</td>
</tr>
<tr>
<td>SW1-4</td>
<td>Keypad Lockout</td>
</tr>
<tr>
<td>SW1-3</td>
<td>Reserved</td>
</tr>
<tr>
<td>SW1-2</td>
<td>Reserved</td>
</tr>
<tr>
<td>SW1-1</td>
<td>Reserved</td>
</tr>
</tbody>
</table>
Protocol Stations with Intrinsically Safe Transducers

If present: Cut off white wire or wires.

Product comes with a 25ft long non-detachable cable.

Figure 4, 5 & 6

Protocol Stations with Standard Transducers

For Connection to Channel 2
Black Wire or Wire 1 to "3"
Red Wire or Wire 2 to "4"

For Connection to Channel 1
Red Wire or Wire 2 to "2"
Black Wire or Wire 1 to "1"

J4

5295361

See Table 2 for cable information.

** Product comes with a 6ft long detachable transducer cable.

Protocol Stations with Pressure Switch Gauge / Without Intrinsic Safety Barriers

* See Table 2 for cable information.

If circular connector: 5295342-L*

** Unused Wires

Protocol Stations with Pressure Switch Gauge / With Intrinsic Safety Barriers

Barrier "B1":
9001/01-158-390-101

If circular connector use:
5295342-L*

* See Table 2 for cable information.

** Unused Wires

Barrier "B2":
9002/33-280-000-001
Figure 7

Dual Regulator Switchovers with Intrinsically Safe Transducers

Channel 1 (Left Bank):
Black Wire to "6",
Red Wire to "8"

Channel 2 (Right Bank):
Black Wire to "5",
Red Wire to "7"

5295362

* See Table 2 for cable information.

Product comes with 25ft long non-detachable cables.

If Present:
Cut off white wire or wires.

Channel 1 (Left Bank):
Wire 1 to "1",
Wire 3 to "3"

Channel 2 (Right Bank):
Wire 4 to "3",
Wire 2 to "4"

Dual Regulator Switchovers with Standard Transducers

Channel 1 (Left Bank):
Black Wire to "1",
Red Wire to "2"

Channel 2 (Right Bank):
Black Wire to "3",
Red Wire to "4"

* See Table 2 for cable information.

* Product Comes with 6ft Long detachable cables.

If Present:
Cut off white wire or wires.
Dual Regulator Switchovers with Pressure Switch Gauges

For Models without Intrinsic Safety Barriers:

For Models with Intrinsic Safety Barriers:

* See Table 2 for cable information.
AutoSwitches with Pressure Switch Gauges, Without Intrinsic Safety Barriers

![Diagram of AutoSwitches with Pressure Switch Gauges]

- Blue Wire to "J1-1"
- Orange Wire to "J1-2"
- Green Wire to "J1-3"
- White Wire to "J2-1"
- Black Wire to "J2-3"

* See Table 2 for cable information.

AutoSwitches with Transducers, Without Intrinsic Safety Barriers

- **Product comes with 25ft long transducer cables.**
- **Left Bank Cable**
- **Right Bank Cable**
- If Present: Cut off white wire or wires.

** Channel 1 (Left Bank):**
Black Wire to "1",
Red Wire to "2"

** Channel 2 (Right Bank):**
Black Wire to "3",
Red Wire to "4"
AutoSwitches with Pressure Switch Gauges, With Intrinsic Safety Barriers

Barrier "B1": 9001/01-158-390-101
Red Wire to B1 "3"
Black Wire to B1 "4"
Blue Wire to B2 "3"
Green Wire to B2 "4"
Orange Wire to B3 "3"
White Wire to B3 "4"

If circular connector use: 5295342-L*
Barrier "B2": 9002/33-280-000-001
Barrier "B3": 9002/33-280-000-001

* See Table 2 for cable information.

AutoSwitches with Transducers, With Intrinsic Safety Barriers

Channel 1 (Left Bank):
Black Wire to "6",
Red Wire to "8"

Channel 1 (Right Bank):
Wire 1 to "1",
Wire 3 to "3"

Channel 2 (Left Bank):
Wire 1 to "2",
Wire 3 to "4"

Channel 2 (Right Bank):
Wire 2 to "2",
Wire 4 to "4"

Left Bank Cable **①
Right Bank Cable **②

If Present: Cut off white wire or wires.

** Product comes with 25ft long transducer cables.

* See Table 2 for cable information.
Figure 12

539 / 640 / 641 Series IntelliSwitches

If circular connector use: 5295342-L*

Blue Wire to "J1-1"
Red Wire to "J1-2"
Orange Wire to "J1-3"

White Wire*
Green Wire*

**Unused Wires

* See Table 2 for cable information.

Figure 13

538 / 544 / 642 / 643 Series IntelliSwitch IIs

Wire 1 to J1-1
Wire 2 to J1-2
Wire 3 to J1-3
Wire 4 to J1-4

* See Table 2 for cable information.
542 Series High Flow Backup System

Figure 14

577 Series CryoWiz™

Figure 15

* See Table 2 for cable information.

** Unused Wires
The following products will be provided with a 25ft long cable appropriate for your application (customer to cut and strip wires and select usage for wire colors):

- Products with a pressure switch gauge/gauges and a terminal block wiring arrangement.
- Products with intrinsic safety barriers - cable to hook up barriers to remote alarm.
- Products such as the IntelliSwitch II that have only a terminal block for alarm hookup.

### Available Cables:

<table>
<thead>
<tr>
<th>Part No.</th>
<th>Description</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>5296002-25-001</td>
<td>25ft Long 2 wire cable (wire colors: black, red)</td>
<td>542 Series High Flow Backup System</td>
</tr>
<tr>
<td>5296002-100-001</td>
<td>100ft Long 2 wire cable (wire colors: black, red)</td>
<td></td>
</tr>
<tr>
<td>5296003-25-001</td>
<td>25ft Long 3 wire cable (wire colors: black, red, white)</td>
<td></td>
</tr>
<tr>
<td>5296003-100-001</td>
<td>100ft Long 3 wire cable (wire colors: black, red, white)</td>
<td></td>
</tr>
<tr>
<td>5296004-25-001</td>
<td>25ft Long 4 wire cable (wire colors: black, red, white, green)</td>
<td></td>
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<tr>
<td>5296004-100-001</td>
<td>100ft Long 4 wire cable (wire colors: black, red, white, green)</td>
<td></td>
</tr>
<tr>
<td>5296006-25-001</td>
<td>25ft Long 6 wire cable (wire colors: black, red, white, green, brown, blue)</td>
<td></td>
</tr>
<tr>
<td>5296006-100-001</td>
<td>100ft Long 6 wire cable (wire colors: black, red, white, green, brown, blue)</td>
<td></td>
</tr>
<tr>
<td>5296008-25-001</td>
<td>25ft Long 8 wire cable (wire colors: black, red, white, green, brown, blue, orange, yellow)</td>
<td></td>
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<tr>
<td>5296008-100-001</td>
<td>100ft Long 8 wire cable (wire colors: black, red, white, green, brown, blue, orange, yellow)</td>
<td></td>
</tr>
</tbody>
</table>
CONNECTING ALARM OUTPUTS

The Altos 2™ provides output signals corresponding to the alarm conditions that it senses, presented through relay contacts, and brought out to terminal connectors on the right hand side of the circuit board connector at the bottom of the alarm. Signals are then routed through the conduit connector on the right side of the box. A total of three relay output terminal strips are on the circuit board; one for each channel and a master alarm signal. Each terminal strip contains the independent common input signal, a normally closed output, and a normally open output. (See Figure 3 for terminal strip locations.)

The recommended cable for making an output cable assembly is 14-26 AWG. The length of each cable should be limited to 1500 feet.

After cutting the cable to length, remove the outer jacket to expose approximately 3/4 inch of the internal conductors on both sides of the cable. Strip away 1/4-inch of the insulation on each of the conductors, unscrew the terminal block, insert wire, and tighten screw. Test to ensure the wire does not pull out of the connector.

MUTING AUDIBLE ALARM

It is sometimes desirable to silence the audible alarm on the Altos 2™. This can be accomplished in one of two ways.

1) Pressing the alarm silence button on the top right hand side of the front panel will temporarily silence the alarm. In this mode, the audible alarm will automatically sound on the next asserted alarm.

2) To permanently silence the alarm, power down the unit, open the front cover, and flip SW1-5 off (open) (See Figure 3.).
CONFIGURATION USING THE LCD SCREEN

The Altos 2™ is equipped with an LCD screen for displaying system status and configuration of the system. The Altos 2™ LCD screen displays system status by default.

The Altos 2™ Settings Menu is also displayed via the LCD screen. Pressing any navigation button on the front right of the enclosure (Figures 1 + 18) when the status screen is displayed will enter the Settings Menu.
The up and down keys allow the user to navigate the menu selections. To enter a menu selection, press right/enter when the selection is highlighted. To go back a level, press the left/back key. To disable the navigation buttons, power down the unit, open the front cover and flip SW1-4 on (closed) (See Figure 3.). Pressing the navigation buttons when the keypad is locked will cause the Altos 2™ to display a keypad lock out warning for a couple of seconds before returning to the display screen.

**SETTINGS MENU**

The Altos 2™ Settings Menu is divided into four sections: Channel1, Channel2, Alarm, and System. Pressing right/enter when the selection is highlighted enters the submenu.

- “Channel 1” and “Channel 2” = Input configuration settings for channels 1 and 2 respectively.
- “Alarm” = Global alarm configuration settings.
- “System” = System configuration settings.
CHANNEL SETTINGS

The Channel SettingsMenus “Channel 1” and “Channel 2” contain three settings for each channel: Input/Alarm Mode, Alarm Set Point, and Units of Measure.

Figure 21
**Input/Alarm Mode**

Input/Alarm mode configures the specified channel input for the transducer (or other 4-20mA signal) or contact closure, or disables the input.

**Figure 22**

- **Transducer/Over** - Configures the specified channel to use the transducer or other 4-20mA signal input and causes the channel to alarm when the measured pressure rises above the alarm set point (see Alarm Set Point Section).
- **Transducer/Under (DEFAULT)** - Configures the specified channel to use the transducer or other 4-20mA signal input and causes the channel to alarm when the measured pressure falls below the alarm set point (see Alarm Set Point section).
- **Switch/Closed** - Configures the specified channel to use the contact closure input and causes the channel to alarm when the contact closes.
- **Switch/Open** - Configures the specified channel to use the contact closure input and causes the channel to alarm when the contact opens.
- **Input Disabled** - Disables the input so that the specified channel will not alarm, the corresponding LED turns off, and the LCD screen displays five dashes.
Alarm Set Point

Alarm Set Point determines the value at which the Altos 2™ will alarm when it is configured for Transducer (or other 4-20mA signal)/Over or Transducer (or other 4-20mA signal)/Under mode.

Figure 23

Pressing up or down on a particular digit will modify only the selected digit. To navigate between digits, press left or right. To save the selected setting, navigate to the far right digit and press right again. The Altos 2™ will not allow the user to select a value outside the maximum and minimum values displayed. The default value for this setting is 500 PSI.
Units of Measure

Units of Measure determines BAR, PSI, kPa, Lb, or Kg. Altos 2™ will display the selection for the specified channel. The default setting is PSI.

**Figure 24**

ALARM SETTINGS

The Alarm Configuration menu contains two global alarm choices: Alarm Delay and Blink.

**Figure 25**
Alarm Delay

Alarm Delay specifies the number of minutes after an alarm condition is detected for the Altos 2™ to display an alarm condition.

Figure 26

Pressing up or down on a particular digit will modify only the selected digit. To navigate between digits press left or right. To save the selected setting, navigate to the far right digit and press right again. The Altos 2™ will not allow the user to select a value outside the maximum and minimum values displayed. The default value for this setting is 0 minutes.
Blink When Both In Alarm

Blink When Both in Alarm causes the red alarm LEDs to blink when both channels are in alarm. The default setting is OFF.

Figure 27
SYSTEM SETTINGS

The System Configuration menus contain twelve settings: Set Ch1 Offset, Set Ch2 Offset, Set Ch1 Max, Set Ch2 Max, Deadband Ch1, Deadband Ch2, Audible Mode, Power Save Mode, Keypad Lockout, Test Mode, Reset, and About.

Figure 28

Figure 29
Set Channel Offset

The Offset specified for a channel calibrates the 4-20mA signal for the specified input.

Figure 30

To calibrate the transducer or other 4-20mA signal, apply a pressure or weight greater than zero but less than the maximum sensor rating. Pressing up or down on a particular digit will modify only the selected digit. To navigate between digits, press left or right. To save the selected setting, navigate to the far right digit and press right again. The Altos 2™ will not allow the user to select a value outside the maximum and minimum values displayed. The default value for this setting is 0.
Set Channel Max

The Max Pressure Setting specified for a channel configures the maximum pressure rating for the specified pressure transducer or other 4-20mA signal.

Figure 31

Pressing up or down on a particular digit will modify only the selected digit. To navigate between digits, press left or right. To save the selected setting, navigate to the far right digit and press right again. The default value for this setting is 6000 PSI.

**WARNING:** Changing this value to a value that does not match the actual range of the transducer used will result in invalid pressure readings.
**Deadband**

The Deadband specified for a channel configures the value that the specified channel units must rise above or fall below the alarm set point to clear the channel alarm (depending on the Input/Alarm Condition).

**Figure 32**

Pressing up or down on a particular digit will modify only the selected digit. To navigate between digits, press left or right. To save the selected setting, navigate to the far right digit and press right again. The Altos 2™ will not allow the user to select a value outside the maximum and minimum values displayed. The default value for this setting is 15 PSI.
Audible Mode

Audible Mode provides instructions on how to change the audible mode. Default is ON.

**WARNING:** If audible mode is enabled, each navigational button press results in a chirping sound. If audible mode is disabled the speaker is completely silent.
**Power Save Mode**

Power Save Mode, when enabled, turns off the LCD screen after fifteen minutes of inactivity. (When the screen is off the unit will still alarm as normal.) Pressing any button on the front cover will wake the unit up when in power save. Default Mode is OFF.

*Figure 34*
Keypad Lockout

Keypad Lockout provides instructions for changing the Keypad Lockout mode. Default Mode is OFF.

Contrast

Contrast adjustment allows the screen contrast to be adjusted on the Altos 2™ alarm display. Pressing the up or down buttons will increase or decrease the contrast ratio of the screen. The default factory value is 45. The value can be adjusted between 30 (the lightest) and 58 (the darkest). To save the selected ratio, press the right button.
**Test Mode**

Test Mode provides instructions for enabling Test Mode. Test Mode toggles all LED’s, speakers and relays as well as displays the Altos logo to test proper operation of the unit. When Test Mode completes ten iterations, the unit returns to the status screen.

![Figure 37](image)

**Reset**

Activating Reset restores all parameters to the factory default state and resets the device.

![Figure 38](image)
About

The about screen displays the system part number as well as the installed software version.

Figure 39
## TROUBLESHOOTING

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Possible Cause</th>
<th>Possible Solution</th>
</tr>
</thead>
</table>
| No display or status lights.                 | • No power to the system.  
  • Check that the power source is live.  
  • Power connections came loose from electronic control board. | • Restore power.  
  • Restore power connections to electronic control board  
  • Replace electronic control board. |
| The pressure readings are incorrect on the system display. | • Transducer is not properly calibrated  
  • Transducer connection came loose from the electronic control board  
  • Transducer cable is damaged  
  • Transducer is not working properly | • Recalibrate the transducer using the Ch Offset option under the System menu  
  • Restore transducer connections to electronic control board  
  • Replace transducer cable  
  • Replace transducer  
  • Replace electronic control board |
| There pressure switch status is not displaying properly | • Pressure switch connection came loose  
  • Pressure switch is damaged | • Restore pressure switch connections  
  • Replace pressure switch  
  • Replace electronic control board |
| Output relays not functioning                 | • Remote monitoring system is not powered.  
  • Wiring between the Altos 2™ output relays and the remote monitoring system is not correct. | • Check that the remote system is powered on  
  • Check wiring between Altos 2™ output relays and remote monitoring system. |
WARRANTY INFORMATION

This equipment is sold by CONTROLS CORPORATION OF AMERICA under the warranties set forth in the following paragraphs. Such warranties are extended only with respect to the purchase of this equipment directly from CONTROLS CORPORATION OF AMERICA or its Authorized Distributors as new merchandise and are extended to the first Buyer thereof other than for the purpose of resale.

For a period of one (1) year from the date of original delivery (90 days in corrosive service) to Buyer or to Buyer’s order, this equipment is warrantied to be free from functional defects in materials and workmanship and to conform to the description of this equipment contained in this manual and any accompanying labels and/or inserts, provided that the same is properly operated under conditions of normal use and that regular periodic maintenance and service is performed or replacements made in accordance with the instructions provided. The foregoing warranties shall not apply if the equipment has been repaired: other than by CONTROLS CORPORATION OF AMERICA or a designated service facility in accordance with written instructions provided by CONTROLS CORPORATION OF AMERICA; or altered by anyone other than CONTROLS CORPORATION OF AMERICA; or if the equipment has been operated under improper conditions or outside published specifications; or if the equipment has been damaged or does not function due to improper installation, improper supply of required utilities, accident, abuse, misuse, natural disaster, insufficient or excessive electrical supply, abnormal mechanical or environmental conditions, or debris or particles in the gas or liquid source of supply.

CONTROLS CORPORATION OF AMERICA’s sole and exclusive obligation and Buyer’s sole and exclusive remedy under the above warranties is limited to repairing using new or reconditioned parts or replacing, free of charge except for labor if permanently installed for the continuous supply of gas by other than a technician certified by CONTROLS CORPORATION OF AMERICA specifically to do so, at CONTROLS CORPORATION OF AMERICA’s option, the equipment or part, which is either (1) reported to its Authorized Distributor from whom purchased, and which if so advised, is returned with a statement of the observed deficiency, and proof of purchase of equipment or part not later than seven (7) days after the expiration date of the applicable warranty, to the nearest designated service facility during normal business hours, transportation charges prepaid, and which upon examination, is found not to comply with the above warranties with return trip transportation charges for the equipment or part paid by Buyer or (2) in the case of designated equipment permanently installed for the continuous supply of gas, reported to an Authorized Service Center with proof of initial installation no later than seven (7) days after the expiration date of the applicable warranty, and which is evaluated for compliance with the above warranties by technician certified by CONTROLS CORPORATION OF AMERICA, and which is determined by CONTROLS CORPORATION OF AMERICA based on said evaluation to be non-compliant.

CONTROLS CORPORATION OF AMERICA SHALL NOT BE OTHERWISE LIABLE FOR ANY DAMAGES INCLUDING BUT NOT LIMITED TO: INCIDENTAL DAMAGES, CONSEQUENTIAL DAMAGES, OR SPECIAL DAMAGES, WHETHER SUCH DAMAGES RESULT FROM NEGLIGENCE, BREACH OF WARRANTY OR OTHERWISE.

THERE ARE NO EXPRESS OR IMPLIED WARRANTIES WHICH EXTEND BEYOND THE WARRANTIES HEREINABOVE SET FORTH. CONTROLS CORPORATION OF AMERICA MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE EQUIPMENT OR PARTS THEREOF.
CE DECLARATION OF CONFORMITY

In accordance with ISO/IEC 17050

The Altos 2 System Monitor is compliant with the CE directives and standards listed below:

Directives:

- Electromagnetic Compatibility (89/336/EC)
- Low-Voltage (2006/95/EC)
- RoHS (2002/95/EC)

Standards:

- EMC: EN61000-6-2:2001
- EMC: EN61000-6-4:2001
- Safety: EN 61010-1

John Stone  
QUALITY MANAGER

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